

## **CISWO Personal Welfare Service continues during COVID 19 outbreak**

During this difficult period, CISWO is continuing to provide our personal welfare service and are accepting referrals from individuals themselves, family members and other agencies. The majority of our services can be delivered remotely and we are working hard to provide support by telephone, email, and post. Our free and confidential service includes;

- Assistance with welfare benefit applications and industry related compensation schemes.
- Advice on mining related issues including illness and disability.
- Help to access mobility equipment including walking aids and wheelchairs.
- Support to reduce loneliness and social isolation.
- Advocacy to enable you to express your views and concerns, and defend and promote your rights, including access to information and services.
- Emotional support including loss and bereavement, illness and caring responsibilities.
- Financial assistance at times of exceptional hardship through CISWO grants or assistance through other agencies and charities.
- Access to holidays and convalescence.
- Access to CISWO educational grants for former mineworkers and their dependents.

Our support is available to former mineworkers, partners, widows and any dependent children or adult dependents with a disability.

We have also extended our services to those in our client group most in need, particularly those who are self-isolating and have limited local support and can provide access to essential shopping and prescription collection in some areas.

Please contact your local office if you think we can help:

**North England** Thornycroft Centre, Halfpenny Lane, Pontefract, West Yorkshire, WF8 4AY.

01977 703 384 [NorthEngland@ciswo.org.uk](mailto:NorthEngland@ciswo.org.uk)

**South England** Welfare Offices, Berry Hill Lane, Mansfield, Nottinghamshire, NG18 4JR.

01623 625 767 [SouthEngland@ciswo.org.uk](mailto:SouthEngland@ciswo.org.uk)

**Scotland** 2nd Floor, 50 Hopetoun Street, Bathgate, West Lothian, EH48 4EU.

01506 635 550 [Scotland@ciswo.org.uk](mailto:Scotland@ciswo.org.uk)

**Wales** Woodland Terrace, Maesycloed, Pontypridd, Mid Glamorgan, CF37 1DZ.

01443 485 233 [Wales@ciswo.org.uk](mailto:Wales@ciswo.org.uk)